

Public Offer Agreement for Digital Services

1. General Provisions

- 1.1. This document constitutes a public offer by FintechMe LLC (operating through the KeyScaleLab platform) to provide digital services to any legally capable person or entity under the terms outlined below.
- 1.2. Acceptance of this offer (by submitting an order and/or making payment via <https://keyscaletlab.com>) signifies full agreement to this contract.
- 1.3. The KeyScaleLab platform acts as a service provider for digital product development, content creation, and social media management.
- 1.4. This agreement applies to all service tiers, including:
 - Social media content production and publishing
 - Website and IT product development
 - Brand strategy and visual packaging
 - CRM integration, AI assistants, and automation

2. Subject of the Agreement

- 2.1. The Contractor agrees to deliver services aimed at promoting digital products, growing brand presence, and managing online infrastructure.
- 2.2. Service packages and deliverables are listed on the website and may be customized by mutual agreement.

3. Service Terms

- 3.1. All services are delivered remotely after full upfront payment.
- 3.2. Project timelines vary by service tier but typically begin within 3–5 calendar days of payment.
- 3.3. Clients must provide required materials and access credentials in a timely manner.
- 3.4. Delays due to missing inputs may shift timelines without liability to the Contractor.
- 3.5. Services are considered delivered once content is created, websites are deployed, or content has been uploaded as per plan.

4. Results & Limitations

- 4.1. While best efforts are applied, the Contractor does not guarantee specific outcomes (e.g., viral reach, follower growth, or revenue results).
- 4.2. Services are provided “as-is” based on the client’s needs, goals, and market conditions.
- 4.3. The client is responsible for final decisions based on contractor recommendations.

5. Adjustment & Support Policy

- 5.1. If key deliverables (e.g., posts, videos, websites) underperform or require updates, the Contractor may offer refinements upon request.
- 5.2. Additional support or edits may be billed separately unless included in the original package.
- 5.3. Any complaints must be filed within 5 days of project completion.
- 5.4. Refunds are not offered unless explicitly approved due to exceptional circumstances.

6. Confidentiality

- 6.1. All personal and business data shared by the Client will be treated as confidential.
- 6.2. Access credentials, strategy documents, and unpublished content are not shared with third parties unless approved.
- 6.3. Statistics, case studies, or results will only be shared with public consent.

7. Legal & Final Provisions

7.1. This offer is governed by the laws of Georgia and may be updated without prior notice.

7.2. All disputes will be settled through negotiation or by legal process at the location of FintechMe LLC.

7.3. Use of the platform and service payment constitute acceptance of this agreement.